

Sitter Start-up

Client Information

Pack



Pet and House Sitters

All sitters that are looking after other people's pets need to know lots of information to do the best job they can and to protect their business.

Are you just starting out and are unsure what to include in the document?

How do you find out what questions to ask, where can you research this information, how do you know you've covered everything?

Is your business growing and you simply don't have the time to create a client information pack from scratch and add all of the questions?

I can absolutely help you.



My Story

I have been a full time, paid professional pet and house sitter for the last 16 years.

I created my own Client Information Pack soon after building up a small clientele.

The form has been invaluable to me and helped me to stand out from other pet sitters.

I am now sharing this form with you !

This pack will help to you to feel more confident with the information you will learn, and your clients will feel more at ease now that they know you have all the details necessary to take care of everything for them.

There'll be no need to be calling your clients while they are on holiday to ask where the dog's cleaning towels are, or the internet details are or what goes in which bin.

There will be no need to worry about what to do if one of the pets becomes ill or has an accident.



What are the benefits?

Here are some of the useful benefits of using this pack :



You gain access to a form created by a professional pet and house sitter.



Saves you time in creating the form yourself, so you can concentrate on the aspects of the business that you enjoy.



Contains all the information you will need to safely care for your client's home and pets.



This form will help you to project a more professional business which in turn can allow you to increase your prices.



The form contains 4 x Pet Sections and more can be added if you are looking after more than 4 pets.

Bonuses!



The vet release form - for accidents or emergencies.

This form covers details of the veterinary practice to take the pet to in case of an emergency or accident.

It also gives you clear instructions on what authorisations your client has shared with you.

Email Template - ready to send to your clients.

this template is ready for you to send to your clients to explain that you have a new Client Information Pack.

This template contains the same wording that I sent to my own clients. It can quickly be edited before sending out and will save you time.

Frequently asked questions

Can I create my own form?

Yes, absolutely. However, this form is already created for you and will save you lots of time with creating your own. There's no need to be wondering what questions to ask, typing all the questions out, and putting them into the relevant sections.

Aren't these forms available on Etsy?

Yes, that true. I have already reviewed many of the pet sitting forms on Etsy and although some have good questions included, they don't have the same questions as I do. And that's because, I am a professional pet sitter and not just a document creator.

Why do I need this form, I have been managing fine without one.

From experience, I know that gathering the information included in this form helped me to offer a better service to my clients. I no longer felt the need to ring them during their holiday to ask them questions about their pet or home. It made me look more professional and in turn, allowed me to increase my prices.

What you will get:

This Client Information pack has been created in Microsoft Word.

Upon receipt of payment, you will receive an email with the Client Information Pack attached as a Word document.

Other formats (such as PDF, Google forms) can be sent if required.

Once you have downloaded the document, you can edit the form to include your own questions, change the font, the layout and the colours if you wish to. You can also add your own logo to make the form look even more professional.

What happens next?

This is a perfect opportunity to increase the professionalism of your business.

To gain quick and easy access to your client's information as and when you need it.

This course also includes the added value of a Vet Release Form and the email template !

For a limited time only, I am offering this pack for £24.99.

To purchase this pack, please email me on oates_eleanor@hotmail.co.uk and I will send you an invoice.